**Lakshmi Kala tippi 9916403492**

### SUMMARY:

Trained and worked on Amazon Web Services, DevOps tools (Git & Jenkins), Python, Power

Shell and ServiceNow.

### EDUCATION QUALIFICATIONS

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| Bachelor Of Engineering in Computer Science – VTU University. |

### TECHNICAL EXPERIENCE:

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| **LANGUAGES:** | JAVA, Python. |
| **DESIGN** | HTML, CSS |
| **RDBMS**: | Oracle 11g |
| OPERATING SYSTEM: | Windows, Linux |
| **TOOLS:** | Eclipse, Git, Jenkins |
| **JAVA TECHNOLOGIES** | JDBC, Java Script |
| **CLOUD FRAMEWORK/SERVICES** | AWS, ServiceNow |
| **COMMUNICATION TECHNOLOGY** | Skype |

### PROFESSIONAL EXPERIENCE: MAJOR ASSIGNMENTS:

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| February 2017– June 2017 | |
| **Project:** | Cloud \_COE |
| **Client** | NA |
| **Environment:** | AWS, DevOps(Git, Jenkins) |
| **Role:** | Developer |

**Brief description of the project:**

Capgemini Internal Solutions which involves exploring of Cloud Technology and Services.

**Responsible for:**

* Creating workflows and writing power shell scripts in VRO & VRA.
* Using Git tool as a source code repository & performed operations like pulling, pushing and committing the code.
* Jenkins setup and performing integration testing by writing Jenkins jobs.
* Worked on AWS services like EC2, S3 etc.

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| August 2017– March 2018 | |
| **Project:** | A&W |
| **Client** | A&W Food Services Canada Inc. |
| **Environment:** | ServiceNow Tool |
| **Role:** | Developer |

**Brief description of the project:**

Provided the required setup for service management in the A&W organization using ServiceNow tool. Service Now tool is used to support the IT related queries by using different implemented modules like Incident, Problem, Change and Knowledge Management. Business wanted to have a platform where users can report the issue/query/things needed as per their need. This implementation helps business to fix the accountability and capture the data for different purposes.

**Responsible for:**

* Administration and Development in ServiceNow MSP instance.
* Configuration of Incident & Knowledge Management.
* Creating Catalog items, workflows and service management.